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To whom it may concern:

Based in Blue Ash, Ohio, PRV Management owns and operates 29 KFC restaurants. We were looking for ways to decrease operating costs, though we were hesitant to enter into another third-party agreement. Long story short, we're extremely glad we did.

We engaged SIB Fixed Cost Reduction to review a handful of spend areas. The process was very simple, took very little time or effort on our part, and it was nice to get a "clean bill of health" in many areas. It was clear, however, that SIB was digging deeper and spending ample time uncovering as much savings as possible for us.

Perhaps the most exciting part of our review was the savings SIB achieved for us relating to our water bill. They identified a sizable refund for us from the City due to a hidden billing error, and SIB was able to quickly help us recover that money.

Working with SIB was well worth the (very little) time and effort on our part and we were pleased with the results. We look forward to having SIB review more of our spend areas!

Thank you,

A handwritten signature in black ink, appearing to read "Ralph D. Burns". The signature is fluid and cursive, with a long horizontal stroke at the end.

Ralph D. Burns  
Vice President